

A safer delivery journey starts with four checks

Your fleet matters | Delivery driver safety

Spot changing risks, support safer decisions and learn from every concern.

Plan for change

Allow for weather, traffic, darkness and unfamiliar delivery locations.

Put safety first

Build realistic schedules with time for breaks and unexpected delays.

Keep learning

Review training when duties, vehicles, routes or risks change.

Before setting off, check what has changed

Consider the route, schedule, vehicle, delivery location and whether the driver is fit and alert.

1

Check 1: Route conditions

Have conditions changed or made the route harder?

Think about weather, heavy traffic and darkness. A familiar route can become more difficult.

Yes - reassess

Leave room for changing conditions and make a safer journey choice rather than rushing.

No - stay alert

Keep checking for changes as the journey progresses.

2

Check 2: Schedule pressure

Does the schedule allow for breaks, delays and changing conditions?

Tight schedules and changing delivery demands can put safety under strain.

Yes - keep the plan realistic

Allow for breaks, delays and road conditions as the day unfolds.

No - address the pressure

Review the delivery arrangements. Do not encourage drivers to rush or take risks.

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3

Check 3: Vehicle and delivery site

Is the vehicle ready and is the unloading area safe?

Risk does not end when the vehicle stops. Consider access and hazards at unfamiliar locations.

Yes - follow the safe arrangements

Continue to follow the relevant site and vehicle safety instructions.

No - pause and report

Stop somewhere safe and report defects promptly. Do not continue in an unsafe vehicle. Pause unloading if access or the unloading area is unsafe.

4

Check 4: Driver concerns and learning

Is the driver alert, and are there any safety concerns?

A near miss, accident or concern can reveal a route, site or work-planning risk.

No concern - keep speaking up

Make it ordinary to raise concerns about routes, conditions and delivery arrangements.

Concern or incident - report and review

Stop somewhere safe if fatigue or a hazard affects safety. Report concerns, incidents and near misses, then review the route, workload and delivery arrangements.

Keep the safety loop moving

Use incident and near-miss records to spot repeated hazards. Feed what you learn back into risk assessments, driver training and delivery plans.

Make safer journeys part of everyday planning

[Talk to Fleetmaxx Solutions](#)

General guidance only. This checklist does not replace a business-specific risk assessment, current official guidance or professional advice. Employers and drivers remain responsible for meeting applicable safety and legal requirements.